GRAND

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Volume 11, Issue 3, August, 2018

HAVE

The Oak Tree

President's Message

RESPONSIBILITIES OF THE GHMA

As a follow-up to the President's message in the November edition of the Oak Tree which was entitled "Who's Who And What Do they Do?" I wanted to elaborate by further addressing the specific responsibilities of your homeowners association.

Following unique events such as we experienced with Hurricanes Matthew and Irma, questions generally arise regarding services to our community. In the aftermath of Irma, I spoke with a number of residents who had sent e-mails to our management company. Their comments, combined with input received throughout the year, made me realize that although many residents are well informed regarding the Master Association, a misperception exists among some concerning the duties and responsibilities of the GHMA. Hopefully, the following will provide clarification in this regard.

To begin, the Master Association cannot function outside of the responsibilities designated in the Grand Haven governing documents and State Statute 720. The Association does not have the authority to take action because:

- A group of property owners demand that they do so.
- It would provide assistance to homeowners.
- No one else is taking action so the Master Association must do so.
- I elected you and therefore you should do what I want.
- That is why I moved into a deed restricted community.
- If you can fine property owners, you should be able to provide services for them.

These statements are not factual but are a sample of beliefs that have been expressed by some residents at various times in the recent past. Whether you consider it fortunate or unfortunate, fair or unfair, right or wrong, the legal functioning of the GHMA is narrow in scope. The primary responsibility and vision statement of the Association is as follows:

"to enforce both equitably and in a timely manner all Covenants, Conditions and Restrictions (CC&R's) pursuant to the Declaration, while fixing, levying, collecting and enforcing payment from Association members all charges and assessments in accordance with Florida law"

continued on Page 3

GHMA Meeting Schedule

The Board of Directors of the Grand Haven Master Association (GHMA) meets on the next to the last Friday of every month (unless otherwise noted.) All property owners are welcome to attend.

- WHEN: 2 PM, Friday, August 24
 2 PM, Friday, September 21
 2 PM, Friday, October 19
 2 PM, Friday, November 16
- WHERE: Creekside Amenities Center 2 North Village Parkway

GHMA Board Members

President	Rob Carlton	447-5536	rjcarlton5@aol.com
Vice Pres.	Vic Natiello	986-2274	vicnatiello@aol.com
Treasurer	Brad Scott	630- 272-8852	brscott1955@ gmail.com
Director	Mike Frichol	585-3266	frichol@hotmail.com
Director	Ed O'Brien	283-4184	ed.obrien43@cfl.rr.com

The Oak Tree

EDITOR	Nancy Carlton	ncarlton096@gmail.com
PRODUCTION	Troy Railsback	trailsback@ssmgroupinc.com
CONTRIBUTORS	Gretchen Butler Nancy Carlton Rob Carlton Nancy Crouch Steve Davidson	Mike Frichol Denise Gallo Jeri Harper Colette Moran Brad Scott Ray Smith

The Oak Tree is always looking for articles with ideas and topics for future issues, especially those that would be of interest to Grand Haven residents—Grand Haven activities, clubs, happenings, sporting events, resident volunteer activities and opportunities.

Please contact Nancy Carlton at ncarlton096@gmail.com with your suggestions

Just A Thought

Don't cry over the past, ít's gone. Don't stress about the future,

ít hasn't arríved.

Live in the present and make it beautiful.

Anonymous

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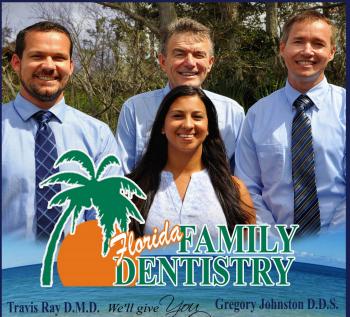
Save The Date FALL BASH October 27, 2018

The Grand Haven Master Association and Southern States Management Group will be co -sponsoring the FALL BASH on Saturday, October 27. There will be a great menu and entertainment with the opportunity to share some relaxing social time with your fellow Grand Haven residents, so please save this date. Due to space limitations, this event must be limited to Grand Haven residents with valid ID cards and we will be unable to accommodate guests. Further details regarding advanced reservations and timelines will be provided via eblasts,

so please be sure that your current email address is on file at the Southern States office.



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President's Message...continued

In addition, the Association is also responsible for:

- Management, accounting and legal services, as well as securing required insurance coverage.
- Oversight of the Architectural Design Committee (ADC), Private Lawn Maintenance Program (PLM) and facilitating the Fine Committee
- Communication with Association members via scheduled meetings and newsletter (Oak Tree).
- Other responsibilities as stated in the Grand Haven governing documents.

Every property owner should have received a hard copy of both the Master Declarations and your Village Declarations at the time that you purchased your property. If you have not and wish to view them, please go to the GHMA web site at grandhavenmhoa.com and access the link to "Governing Documents". The Master Declaration addresses the establishment of Grand Haven as a deed restricted community, while the Village Declarations are specific to each Village and the applicable CC&R's.

Although the GHMA Board is always interested in the concerns of property owners and will provide assistance and support whenever possible, we do not have the ability or authority to exceed the legal limitations placed upon us. In addition, doing so could potentially expose the Association to litigation, which in turn, could result in additional costs to all property owners. The Board is committed to supporting the needs of our Association members, but doing so in accordance with our governing documents. Although this might not meet the expectations of some of our residents, it is a reality under which your Board must and will function. Despite the best of efforts it is virtually impossible to meet all of the needs of 1901 property owners and approximately 4500 residents. However, the Board is committed to fulfilling our responsibilities to the residents of Grand Haven in a manner that is consistent with our governing documents and legal limitations.

As always, your participation and cooperation is most sincerely appreciated in our efforts in achieving that goal.

Submitted by: Rob Carlton, GHMA President



The Palm Coast Arts Foundation unveiled the first of the Loggerhead Sea Turtle sculptures May 13 during Picnic and Pops.



Three more turtles will be placed around the community in the coming months. Thanks to the generosity of an anonymous donor here in Grand Haven, one will be installed at the Village Center. Grand Haven resident, artist Paul Beaulieu has been requested by the donor to create a Marc Chagall inspired turtle. Watch for news of his debut!

A Louis Tiffany inspired turtle painted by artist Ron Lace, will be installed at the Long Creek Nature Preserve off Palm Harbor Pkwy, and another will be an art project by advanced students at Flagler Palm Coast High School in the fall and installed at Old Kings Elementary (the flagship marine sciences school) once completed. To sponsor a turtle or be added to our growing list of participating artists, call 225-4394.

Several upcoming events on our stage include a special two-day **free** program to celebrate National Arts in Education, complete with a panel including music and art therapists to discuss how the benefits of creativity and the arts can improve your health. An opportunity to "zentangle" and a film will also be part of the two-day program, September 8-9. Reservations required!

September 22, musician Longineu Parsons and his Jazz Ensemble return to Palm Coast! Tickets are \$50 PCAF members/\$60 gen. public and includes a Jambalaya dinner and one drink ticket.

Anna Maria Soprano, The Captivating Nightingale, performs for the first time in Flagler County, October 13 and 14th. Her beautiful cross over of classical Jazz and operatic arias in multiple languages will transport us to countries around the world. Tickets for this are \$50 PCAF members; \$60 gen. public and includes light food fare catered



by World Plate.

In 2019, our second annual Shakespeare in the Park: Taming of the Shrew will be held February 21-24; with audience and performance all under our Big Top Tent. Last year, MACBETH sold out each performance, so add this MUST SEE to your calendar now! More details will be forthcoming.

And of course the 12th annual Picnic and Pops concert with the Jacksonville Symphony with Conductor Deanna Tham will be Sunday, April 14. Several tables have been purchased already!

The Palm Coast Arts Foundation was deeply saddened of the passing of Tom Corum, a founding member, longtime trustee and officer, and devoted to the mission of PCAF. We will miss his wisdom and counsel and look forward to making a commemorative announcement in the coming months.

Submitted by: Nancy Crouch, Executive Director



GRAND HAVEN WOMAN'S CLUB

For the Grand Haven Woman's Club, summer is the time for planning so that we are ready to hit the ground running at the start of September. Speakers are lined up for our monthly meetings, committees have been meeting and lining up their activities, and the FUNdraising Committee has announced events for the year. The best part is that several of these events are open to the entire Grand Haven community, not just GHWC members.

Mark your calendars and SAVE THE DATES for:

Nine and Dine on November 10 at the GH Golf Club

This is a new event for the GHWC and is open to anyone who wishes to play...men, women, non-residents. Our members have been asking us to create a golf event for the past few years and here it is! Foursomes will be limited to 60 players, so reserve your spot now. Sponsorships are also available. For complete details, go to <u>www.GrandHavenGC.com/GHWC9Dine</u> for entry fee, sponsorship rates, etc. Need more information, contact Maureen Pellegrini at <u>maureenpelle-</u> <u>grini@gmail.com</u>.

Walk for Woman's Club on December 1 – If you missed this very fun event in 2017, you will definitely want to participate this year. This is another event that is open to the entire community and the setting is that spectacular scenery along the Intracoastal. Entry fee is \$25 and includes your t-shirt. You can register on the GHWC website at <u>www.grandhavenwomansclub.org</u>. Start/finish line on the back lawn at GHGC.

Tennis Tournament on March 23, at the Amenity Center tennis courts. Those who participated last year had a great time and we hope that you will join us again this year. More information on registration will be coming to you in the November Oak Tree and will be emailed from the Amenity Center.

GHWC **Book Sale on April 6** at the Village Center – you can start saving books you have already read for donation to the book sale. More details on this in the November Oak Tree.

The GHWC will again conduct Learn & Grow activities, which are hour long presentations on topics of interest. On *October 18, Randy Jaye will present on Keeping up with History*, 4 - 5:30 PM at the GH Clubhouse. This will be open to the community and more information



August 29: Agent-Orange Related Compensation for Vietnam War Era Veterans

September 5: Characteristics of Alzheimer's

September 13: Caregiver Burnout

Please contact us for more information on our events!

RSVP's are Appreciated Contact Sandra Young (386)302-2383

PALMS

SABAI

will be forthcoming.

The GHWC members are proud to have contributed over 13,000 hours of volunteer time in 2017 and, over the last two years, contributed over \$62,000 in financial support to over 30 organizations in Flagler County. We invite all of our residents to join us at these events and show your support for those in need in Flagler County.

The following is an excerpt from a thank you letter we received from a student who was the recipient of a Take Stock In Children scholarship, funded by the GHWC contribution, "...TSIC is extremely important to me. My parents were never able to finish college because of the cost. I remember my Mom and Dad say that their biggest fear was not being able to help me pay for college and having to struggle to get by like they have because I couldn't get a good paying job. This program has taken a huge burden off my parents' shoulders. I am going to make it my goal to be the first one in my family to finish college. Thank you, GHWC, for your support."

You can visit our Facebook page at www.facebook.com/grandhavenwomensclub.

Disaster Preparedness Protocols

The following CDD Operations Staff Protocols were presented at a recent disaster preparedness session:

The following actions will be taken when wind is forecast to reach tropical storm force (39- 73 mph sustained winds.) Data will be obtained from Flagler Emergency, Weather Underground and/or NOAA.

•When actions are to be taken, CDD and Amenity Center Staff will notify community ASAP.

Gates

•Controlled Access Gate Officers to be released.

- To prevent wind driven projectile damage, CDD Operations Staff will open and remove gate arms at the North, Main and South Gates and open The Crossings and Wild Oak Swing Arm Gates, in advance of storms or at the discretion of the Operations Manager.
- To prevent electronic circuit board damage due to power surges, all gate circuit boards will also be removed.
- •Controlled Access Gate Officer return

CDD Operations Staff will close The Crossings and Wild Oaks gates and reinstall gate arms and circuit boards when tropical storm winds forecast to clear and weather allows gate arms to be safely reinstalled.

Amenity Centers (under direction of GH OPS Mgr.)

•Amenity Staff will close amenity centers in advance of storm.

•CERT Team has authority to use the amenity facilities as needed for CERT Team operations.

•Amenity Staff will reopen amenity centers when tropical storm winds forecast to clear or at the direction of the Operations Manager

Tennis courts

•Amenity Staff will remove wind screens and lower nets

Pool Deck Areas — Amenity Staff will:

- •Tie down chairs and chaise lounges
- Move tables to corner and secure
- •Place umbrellas, life preservers, flags, etc., into equipment room

Other

• CDD Operations / Amenity Center staff will place the golf cart in Village Center Shed

• CDD Operations Staff, Amenity Center Staff or CERT members will lower radio antenna mast till storm clears.

Communications

•GH CDD OM and Amenity Center Management Company will coordinate agreement regarding all actions to be taken

•GH CDD OM will contact debris removal and tree service contractors for staging

•GH CDD OM contacts the BOS Chair and informs District Manager of actions to be implemented

•GH CDD District Management Company sends Eblast to community regarding actions to be implemented

•Amenity Center Management Company also sends E-blast to community regarding actions to be implemented

•GH CDD GMRS Radio Station (462. 575 mHz) (CH 16) establishes controlled radio net for use by CDD, Master Association, Amenity Center Management Company and the CERT staff

•Residents can tune into CH 16 (462. 575 mHz) on a GMRS Radio (available at Walmart or Amazon) to listen to GH operations.

Post Hurricane — Debris Removal

•4C' s — Common Areas Main Debris

•Shaw — Common Area Trees (at direction of GHOM & GHHC)

•S.E. Cline — Back up for common area trees, Major infrastructure damage

•City of Palm Coast — Memorandum of understanding between GH CDD & CPC for Common Areas

• City of Palm Coast's contracted Waste Hauler will pick up private property debris

Number of private property debris pick up to be established by CPC & contracted Waste Hauler (Waste Management).

Presented by: Steve Davidson, Chair, CDD and Charlie Roth, Facilitator





We are delighted to note that we have many new residents joining our lovely community and we welcome you to Grand Haven! There is much to enjoy and do here with friends and neighbors.

Our Neighborhood Watch volunteer program is supported by the Flagler County Sheriff's Office, and is a program of neighbors watching out for and caring about neighbors. Our mission is as follows: The Grand Haven Neighborhood Watch has been organized to promote the awareness and education of residents in crime prevention and to help maintain our quality of life. Our mission is to keep our neighborhood as safe as possible, to encourage residents to be observant, report all suspicious behaviors and all crime incidents to the police and follow stated procedures to make pertinent crime information available to the community. Volunteer Village Captains should maintain communication with village residents in person, by phone or email, working toward our goal of zero crime in our community.

Sheriff Staly shared with us that there are very few crimes committed here in GH, and the few that are, tend to be crimes of opportunity, easily averted with some care, awareness and attention. By being observant of what is happening to neighbors, their homes and property, noting any irregularities and checking on it, we help keep Grand Haven the safe community it is. If any resident sees a crime in progress, call 911. If you see something suspicious, or out of the ordinary, call the police non-emergency 313-4911 number and report it. Neighbors help neighbors.

Throughout Florida, many scams are being perpetrated to part any residents from their money. The Florida Attorney General's Office supports a trained volunteer program, Seniors vs Crime, to help people who think they have been victimized with any fraud or scam by contractors, phone calls, through the mail or emails. Ken Seymour is the local office manager and his group may be contacted at: 386-586-2634, or email at: <u>svckensey@gmail.com</u>. There is help!! We are reminded: Use caller ID, and don't answer the phone if you don't recognize the caller, let them leave a message.

Never wire or send money to anyone calling; especially from the IRS or SSI (Social Security). No government agencies will contact you by phone, nor ask for you to wire money. If it's another agency, don't call back the number they leave, look up the agency main number. After a disaster, avoid sending money to charities other than the well-known, long established ones. Pop ups tend to be scams.

Learn more about health product scams at: <u>consumer.ftc.gov</u> before purchasing.

Avoid "Imposter" scams and "You've Won" scams. Avoid depositing a check and then sending the cash from it by wire or otherwise. You are responsible for any checks you deposit, not the bank.

Playing foreign lotteries is illegal and they are usually scams. If you have to pay ANYTHING to receive your "won" funds, don't. It's a scam.

Avoid any extended car warranty offers made by mail or email, and call your dealer to check directly. Scammers can find and use your date of purchase and vehicle type easily. Carefully check all your monthly statements.

In the future, programs like Seniors vs Crime, Women's Self Defense, the Star and Cops programs, and the Sheriff's Office will be invited back to Grand Haven to introduce and discuss their programs, distribute useful materials and provide free, valuable seminars to interested groups of residents.

We appreciate and invite more volunteers to join us in our NW program so that every Village in Grand Haven is well represented and informed. Village captain volunteers can use help reaching people in their Villages. Together we continue to build a stronger, informed, safer and caring community. Please contact Pat Maloney at 386-864-7195 to volunteer and join us as neighbors helping neighbors.

Submitted by: Sherry Martin & Colette Moran

Attention GRAND HAVEN RESIDENTS

YOU'RE INVITED TO A PRESENTATION INTRODUCING OUR NEW

Group Travel Program Exclusively for Grand Haven Owners and Residents

Hosted by Gerling Travel September 27, 2018 10 am – 12 pm Coastal Room Grand Haven Golf and Country Club Brunch will be served



Please RSVP to Richard Sirbu by September 12, 2018 303-618-5050 richard@gerlingtravel.com

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GRAND HAVEN WOMAN'S CLUB NINE AND DINE

Saturday, November 10 3 PM Shotgun Start Scramble Format

Open to all men, women, golfers and non-golfers Sponsorships available

For information on entry fees, sponsorship rates and how to register visit www.GrandHavenGC.com/GHWC9Dine For more information on details, contact maureenpellegrini@gmail.com

Thinking of Making Changes To Your Home?

Are you thinking of updating or making changes to the outside of your home?

Welcome to new homeowners and long-time residents. As we live in a deed-restricted community, we must be aware of the "*Standards*" when we are considering any changes to the outside of our homes.

This article is a review for long-time residents and a resource for new homeowners. You can find all you need on the **Master Homeowner Association** website (<u>www.GrandhavenMHOA.com</u>), then click on the **Architectural Design Committee** (ADC) tab. The standard guidelines and request forms are located on this tab, under "Forms/Standards".

On this tab you will find *ADC Standards, ADC Application Form, Well Agreement* and other items related to changes in our community.

Remember if a plant dies and you replace with the same plant, or if you have mildew you need to remove from your roof, those items are maintenance and do not require **Modification ADC** approval. But if you change your landscaping, add a paver driveway, change a door, slider or color of the exterior of your home, etc, you need the MADC's approval.

What you need to do is:

- Complete the Application form, with vendor information and sign it.
- Explain in detail what changes are happening.
- Include diagrams, pictures or other spec information needed to explain changes.

Submit all of this information to Southern States Management Group (SSMG) (386-446-6333). Application is FREE unless you are making a major change, and then there is a refundable deposit. *If you have any questions on what is necessary for submission, just call Michele Logan at SSMG*. You can drop your completed application in the White Lock Box on Marlin Drive.

MADC meetings are scheduled on the first and third Wednesday of each month starting at 9:30am. The deadline for submittals is the Wednesday prior, by 4pm. We encourage you to attend the meeting to explain just what you envision the outcome of your project to be. We are all committed to keeping Grand Haven up to the standards we all want.

Submitted by: Denise Gallo, Chair, MADC

"HEART" ISSUES?

The heart: the most important muscle in our body. Beating about 100,000 times per day, it pumps nearly 2,000 gallons of blood throughout our bodies day after day after day. Without our heart, our time is over. So we exercise, eat right, and do the important things that our doctors suggest will keep our heart beating strong.

But there is another "heart" in our body, one that can offer significant benefits to the muscle described above. This "heart" is the center of our emotional make-up; the depository for the joy we find in our daily lives. When this "heart" is filled, stress is often released, and the reduced pressure can have a positive impact on the physical heart.

So, where do you find that joy? Maybe as a volunteer for Haven Family Fund!! We've got lots of examples of the benefits our volunteers have derived from transporting their neighbors to appointments or dropping in for a visit. Need an example? Here are a few:

- Transporting (client) has been an inspiration. Despite her age, she is always so positive and forward looking, continuing to set goals and finding new activities to challenge herself. My husband and I sometimes ponder over our abilities as we age so transporting individuals like (client) and seeing her positive outlook on life boosts our perspective too. I usually coordinate my shopping while she is at her appointment, but time is never wasted when you enjoy doing something for others.
- (Client) is attending PT to overcome a stroke. His courage and his faith in the Lord are inspiring. I feel that (client) has made me a more patient individual & a better person and I pray he has a full recovery.
- (Email from one volunteer to another) Thank you so much for your willingness to take (client) to Mayo. I was with (clients, husband and wife) today and I told him you were driving him to his appointment and the look on his face was priceless. He's really so grateful for everything the Haven Family Fund is doing for him and his wife. I've become very fond of (clients). Today we made meatloaf together and had good conversations about next steps in life.



Joy in serving others; making a neighbor's life a little better! Maybe that is what the Grinch taught us in his Christmas movie – 3 sizes larger changed him immensely. And would that much "heart" strengthen the pump in your chest? There really is only one way to find out. Try HFF out!!

If you're ready and would like an application, please refer to the contact information below.



Submitted by: Brad Scott, (386) 449-8073 havenfamilyfund@gmail.com



FLAG RESOLUTION

Every so often, the GHMA Board of Directors and your management company are faced with an issue that has the potential of being extremely controversial and has the ability of generating an emotional response by both members of our community and those beyond the confines of Grand Haven. One such issue pertains to the flags that are authorized to be displayed in accordance with both State law and our existing governing documents.

Florida Statutes, section 720.304(2)(a) states, "Any homeowner may display one portable, removable, United States flag, or the official flag of the State of Florida in a respectful manner, and one portable, removable official flag, in a respectful manner, not larger than 4 ½ feet by 6 feet, which represents the United States Army, Navy, Air Force, Marine Corps, or Coast Guard, or a POW-MIA flag, regardless of any covenants, restrictions, bylaws, rules, or requirements of the association."

In conjunction with the above, The United States Code (4 U.S.C) states, "The flag of the United States, shall be thirteen horizontal stripes, alternating red and white, and the union of the flag shall be forty-eight stars, white in a field of blue" *

The members of the Board of Directors are in unanimous agreement with the above statutory requirements and have resolved that the flags stated above, along with the definition of the U.S. Flag, shall be included in our governing documents.

SSMG is aware that some residents may take exception to the Board's position. They, however, will hopefully understand that the cause that their flag represents is not the issue. It may be a cause that we all approve and perhaps, passionately support. However, if it is not one of those specific flags included in State Statute 720.304 (2)(a) and our governing documents, it is not among those to be displayed within our community. This will never be an issue that is based upon what the flag represents, but rather, criteria established by State law and confirmed by your Association. It is hoped that all residents will make this distinction and realize that this is an issue that should be based upon the facts, not emotions regarding the causes that any given flag represents. We, as your management company, are committed to implementing our governing documents in a fair and equitable manner and ask that you join us in this mission. As always, your support and participation is truly appreciated and we welcome you to join us at our monthly Association meetings.

*On the admission of a new State into the Union one star shall be added to the union of the flag; and such addition shall take effect on the fourth day of July then next succeeding such admission.



GRAND HAVEN GOLF CLUB

Have you heard about the Grand Haven Golf Club Trial Membership? Come experience the golf club for 3 consecutive months for only \$1,200! This membership includes all the benefits of a Full Golf Membership; unlimited green fees, unlimited range plan, 14 days advance booking tee times, guest privileges, access to all club functions and tournament, discount on non-sale items in the golf shop, and use of the clubhouse restaurant with no monthly food minimum. This program is an excellent way of experiencing the club first hand. The best part; the Trial Membership Fee will be used as a credit towards any initiation fees upon joining! Come on by to start your Trial Membership now.

Not a golfer? We invite you to join as Social Members. The Nicklaus Grill is open for lunch Tuesday through Sunday for beginning at 11am and Wednesday through Friday for dinner beginning at 5:30pm. We keep the calendar packed with events including Birthday Bash, Turkey Buffet, Wine Dinners, DJ Night, and Pub Night. Every Wednesday we feature "Wine Down Wednesday" with 50% off All Bottles of Wine. Prime rib is out busiest night every Friday with slow cooked prime choice beef. We recommend reservations as this night sells out! Call the club to being your Social Membership.

Grand Haven Golf Club wants to hold your next event! Do you have a milestone birthday or anniversary coming up? Baby shower, wedding rehearsal or just family get-together? Let the club exceed your expectations with customized menus prepared by Chef Jason Stasa and a personal event coordinator by your side the entire way. The entire team is dedicated to making your event special. Stop by for your complimentary tour and consultation today!

SAVE THE DATE for these Charity Golf Tournaments:

Haven Family Fund Charity Tournament Monday, October 1st, 2018

Navy League Golf Tournament Monday, October 29th, 2018

Grand Haven Women's Club 9 & Dine Saturday, November 10th, 2018

A OK Window Cleaning Plus

Thank you to all of the residents of Grand Haven who have trusted me to keep their windows and homes clean. For the last 5 years, I have worked on or in 600 homes in Grand Haven and look forward to serving more of you in the years to come

Services include:

- Window washing
- Soffit & gutter cleaning
- Pressure washing
- Painting
- Handyman services

For free estimates or to schedule, call: Ron Schiller, Owner/Operator 386-585-2999

Angel Tree Golf Tournament

Monday, November 26th, 2018

Flagler Humane Society Golf Tournament Monday, December 3rd, 2018

For More Information, Contact: Jeri Harper (386) 445-2327 ext. 3206 Jharper@GrandHavenGC.com





Compassionate and friendly individuals are needed to join our volunteer team

If you're interested in learning new skills, or applying under-utilized skills, we are looking for you. AARP Foundation Tax-Aide provides free, in-person tax preparation for residents of Flagler County at 3 locations.

Volunteers are needed for the following roles:

- Counselors to work with taxpayers by filling out tax returns
- **Client Facilitators** to welcome taxpayers, help organize their paperwork and manage overall flow of service
- Technology Coordinators to manage computer • equipment and ensure all data is secure
- Communications Coordinators to promote the program to prospective volunteers and taxpayers
- Bilingual Specialists are always in great demand
- Call Center Specialists to schedule taxpayers in available time slots at nearby locations

Training is provided to volunteers for all positions

If you are interested in volunteering or obtaining more information, please contact Ray Smith, 386-453-0375, raymondsmith@cfl.rr.com



Mention this ad for discount Valid Aug. 1 - Aug. 31, 2018

386.503.9528 2298 Colbert Lane • Palm Coast, FL 32137 ਿ€ि∰∰∰

MEET THE STAFF

We've all received a number of emails from Troy Railsback and you may have wondered who he is and what he does.

Troy is the Grand Haven Community Manager, a position he has held since 2007. He is employed by Southern States Management Group (SSMG) which is the community management company retained by the Grand Haven Master Association (GHMA).



Troy and his team (Thomas Leach and Michele Logan) are responsible for managing and executing a number of Grand Haven community HOA responsibilities including the ADC, PLM, River Club townhomes and Crossings pool/bath house maintenance, Covenant Enforcement & Fine Committee, GHMA Board Meeting preparation and facilitation, GHMA Website, The Oak Tree publication and distribution, and general HOA information communication.

He is a licensed Community Association Manager for the State of Florida which requires certification studies and testing plus continuing education requirements for biennial retesting and license renewal.

Troy is a native Floridian, born in Miami and grew up in the Fort Lauderdale area. He attended Florida Southern College in Lakeland and has Computer Science and MBA degrees. He was captain of the Basketball team in college, where he met his wife, who was captain of the Cheerleading team. Troy and his wife have 3 children (2 boys and a girl) ranging in age from 5 years to 8 months and live in Ormond Beach.

Besides keeping busy with 3 young children, Troy still enjoys playing basketball, outdoor activities, fitness training, and regularly participates in triathlons.

One of the many aspects of working for Grand Haven that he particularly enjoys is meeting people in the community, and working with vendors, board members, and doing his part to help make Grand Haven grand.

A challenging aspect for him and his team is responding promptly to all the emails and messages from residents - up to 300 a week is not unusual.

Something you may not know about Troy is that he does some moonlighting work appearing in TV commercials for local businesses - see if you can spot him on TV.

Submitted by: Mike Frichol

EAGLES AT GRAND HAVEN

As we approach the end of August, many await with <u>hope</u> and <u>anticipation</u> that our resident Bald Eagle pair, Romeo and Juliet, return to their nest, as they have like clockwork for the past 10 years. Hope and anticipation are two of the blessings of youth that have sadly disappeared from too many adults. They are quite possibly two of the most important components of joy.

To witness the first glimpse of Romeo and Juliet's arrival is truly a joyous occasion and confirms the beauty of nature, and how nature can manage without the assis-

tance of human involvement. It confirms the Eagle's commitment to each other and their nest. It confirms they have a built-in GPS, as they find their way back home year after year (as their off-spring often do!). It shows their faithful affection to their mate confirming their strong desire to reproduce.



Bald Eagles in the wild have an average life-span of approximately 25-30 years. If healthy they can often successfully breed until they perish. The ages of Romeo and Juliet are an unknown, however, they are at least in their late teens. Over the past 10 seasons they have produced 19 off-spring with an unprecedented 100% success rate (fledge) each year.

During the summer months (off-season) the empty nest has been a favorite resting spot to a pair of Osprey, who think it's perfect for their needs, as they busy themselves moving sticks and delivering fish then dining in the nest. One eagle that is approximately 5 years (almost mature) has frequented the nest at length several times appearing quite "at home". Could this be one of Romeo and Juliet's off-spring? Very possible!

Well, should any eagles or other raptors be present when Romeo and Juliet return, they will likely be quickly escorted away by the Eagles who claim that nest!

(Should you observe any nest disturbance, please contact: 386-569-1860)

Submitted by: Gretchen Butler Audubon EagleWatch Nest Monitor/Volunteer American Eagle Foundation/Volunteer



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Make a Difference Mentor a Child



Mentoring offers a unique opportunity to make a difference in the life of a high school student with a dream to go to college. **Take Stock in Children** scholarship program, a core program of the Flagler County Education Foundation, pairs good students who have the odds stacked against them with mentors who provide the support, encouragement, and guidance they need to succeed in school and go on to college.

As a mentor, you'll spend just one hour a week with your student...the difference you make will last a lifetime.

If you would like more information about the **Take Stock in Children** Mentor opportunity, please contact *Becca Bower, bowerr@flaglerschools.com, or call at 386-437-7526, ext 3104*

Flagler County Education Foundation

Calling all Grand Haven Artists and Crafters!!

The Haven Family Fund is sponsoring an Arts & Crafts Festival on Saturday, November 3rd 10 AM—5 PM Come display your arts. Food and Games. Fun for All!

8 & 4 foot tables available \$20—8 foot table \$15—4 foot table All table donations go to

The Haven Family Fund



Space is limited, reserve now! Contact Julie Dolgin JulieArtPC@gmail.com or call the Village Center 386.447.0192

VOTE AND BE COUNTED

If you are registered to vote in Flagler County, remember your opportunity to vote on August 28. Early voting is available August 18 – 25 at three locations, including the Palm Coast Community Center, the Flagler County Library and the Government Services Building. While this is considered a Primary Election, some races may be decided in this primary. Also, remember that County Commission and School Board elections are county wide. City Council elections are city wide. While Florida has a closed primary system, some elections are nonpartisan. Therefore, if you are registered NPA, you can still vote for these seats.

Also remember that in the November 6 General Election, there will be 13 Constitutional Amendments on the ballot. Do your research now, so you are an informed voter on November 6.

There is a wealth of information, including Sample Ballot, on the Flagler County Supervisor of Elections website at www.flaglerelections.com.



LABOR DAY

Monday, September 3rd at the Village Center Noon - 4pm

MENU

Hickory-Smoked Shoulder Tenderloin with bourbon sautéed mushrooms & onions

Honey Smokehouse Barbeque Chicken Honey-smoked grilled chicken breast

St Louis Ribs Cherrywood smoked with spicy Texas BBQ sauce

> Grilled Italian Sausage with sautéed peppers & onions

Sides:

Wood-fired corn on the cobb w/roasted garlic butter

Country baked beans with brown sugar & molasses

Marble potato salad

Creamy golden coleslaw w/mango dressing

Mesclun greens with vine-ripened tomatoes, Bermuda onions & cucumber

Bacon-n-Jalapeno Cornbread

Brownies & Cookies

Music Provided by: *Southern Chaos*



Credit Cards, cash & checks made payable to "AFB" accepted Last Day to Purchase Tickets: Monday, August 27th

**Subsidized by the Grand Haven CDD



BIKE SAFETY

"The roads are a cooperative system. They are a common space in our communities where we all interact daily. Our conduct on the roads influences the quality and livability of our communities." This is how the article begins on the website, **floridabicycle.org**, It speaks to Sharing the Road with cyclists. Share the Road signs indicate the likelihood of cyclists on the roadway. They are used where the road is not wide enough for bicycles and cars to be operated safely within one lane. Therefore, "share the road" means "one after the other." The bicycle driver, or group of cyclists, has the right of "first come, first served" and the full use of lane. Motorists wishing to pass, must yield and wait until it is safe to do so.

Bicycle drivers usually ride in the right half of the lane, to offer visibility and easier passing for motorists. But they are not required to stay out of the way or to share *their lane* if it is not wide enough for side-by-side operation. The best position for cyclists in a narrow lane is one that makes it clear to a following motorist that he or she must change lanes (typically, this is between the right tire track and the center of the lane, but varies based on many dynamic conditions). There are times when cyclists need to ride on the left side of the lane: to avoid a hazard or bad pavement; when traveling the speed of traffic; preparing for a left turn; or even to strongly discourage a motorist from passing when it is not safe.

Many conflicts and crashes are caused by impatient drivers. When you encounter a bicycle driver, take a moment to observe the roadway. In many cases it is not necessary to pass a cyclist right away, or at all:

- Is there a red light, stop sign or stopped traffic ahead?
- Is there an opportunity to pass with greater clearance in a short distance?
- Are there vehicles at cross streets that might turn into the oncoming lane as you are passing?
- Is the cyclist riding within a few mph of the speed limit?
- Are you on a residential street with speed bumps?

• Are you planning to turn off that road in 500 feet? Once you have assessed the situation and determine it is safe and necessary to pass, give the cyclist plenty of space. The law requires at least 3 feet, but let's be honest, you really can't determine exactly where the right side of your car is in relation to what you are passing. Go ahead and change lanes, you can't go wrong with that. On high-speed roads, reduce your speed as you pass. Even with plenty of clearance, it is not safe or considerate to pass an exposed human being at 70mph.

Take a deep breath, you have nothing to lose but stress.

Everyone is in a hurry. And lots of things get in the way: freight trains, red lights, other motorists, buses, etc. will all seem to be in your way throughout your journey.

Again, think before you pass. If there is stopped traffic, a stop sign, red light or speed bump ahead, you'll gain nothing by passing. Save your gas. A cyclist or group of cyclists in the road represents the most minor and momentary delay. Waiting a few seconds to pass a cyclist safely will not affect your total trip time at all. Injuring another road user because you are impatient and frustrated will cost you a lot more than a few seconds.

Purposely passing a cyclist too close with the intent to intimidate is ASSAULT. Passing too close at high speed because you are in a hurry is RECKLESS ENDANGER-MENT.

If you see another motorist assault or endanger a cyclist, please call the police. We're somebody's daughter, son, mother, father, sister, brother, wife or husband. We might be your friend, neighbor, co-worker or doctor. Help us ensure the safety of Florida cyclists and the quality of our communities by driving cooperatively and reporting reckless driving and hostility.

Editor's Note: There are numerous residents who enjoy

cycling. There is a wealth of information on www.floridabicycle.org. We encourage you to visit the website for more in-depth information.



Article requested by: Jack Pulick, resident and avid cyclist.

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GHMA NEWSLETTER

Grand Haven Master Association, Inc.

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Palm Coast, FL 32135

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